



Dear Parents/Guardians,

Frog Parent Portal

I am pleased to be able to inform you that you have access to our Frog Learning Platform. Unlike our school's website, the information on Frog is personalised to you and your children. Frog will run on your computer, tablet or smartphone and comes with a free app called 'My Frog' - available from the Google Play Store and Apple App Store.

If you need to reset your password:

1. Go to <https://vle.srpa.co.uk/>
2. On the login page select the **Forgot Password** link
3. You will be prompted to enter your email address (this should be the email address you have previously supplied the school as contact email) and click **Submit**.
4. Check your email inbox for an email from Frog (you may need to check the spam folder if the email does not appear).
5. Follow the email instructions to login, you will now see your username and password reset form. **Be sure to note your username as per the example below;**

A screenshot of the Frog Learning Platform password reset form. The form is white with a blue border. At the top center is a blue frog icon. Below it is a light blue box containing the text "Resetting password for username: J.Bloggs". Underneath are two input fields: "Password:" and "Confirm Password:". At the bottom right is a blue button labeled "Reset Password".

Note: If you receive an error message such as 'invalid email address'...this means the email address you are using is not the one you have provided the school. In this case, you will need to contact the school to update your details. Please email parentportal@srpa.co.uk

As all homework is now set on Frog, you will be able to see a summary of your children's tasks in the My Frog app and the My Child's Work section of the Parent Portal.

The parent portal also contains:

- All school letters
- A noticeboard informing you of the latest news
- Term dates
- A school calendar with parents evening, performances and other important dates.
- Email addresses of teaching staff
- A guide to using the parent portal

Personalised information is also available:

- Attendance summaries, both by day and lesson
- Behaviour reports
- Academic achievements

Remember to install the **My Frog** app for easy access:



Yours sincerely,

The SRPA portal team



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